

General terms and conditions of sale and public holidays



- Price validity: 1st January - 31 December 2024.
- Enrolment in one of our courses implies acceptance of our general terms and conditions of sale.
- Courses are not held on the following public holidays:
1st January, 1st April, 1st May, 8th May, 9th May, 20th May,
1st November, 11th November, 25th December 2024.
This does not give right to any refund, compensation or postponement.

ENROLMENT

To enrol, you must:

- Be at least 16 years old by the first day of the course (Junior programme Sports & French: 12 years old).
- Proceed to enrolment online on boutique.cavilam.com or send the completed enrolment form accompanied by the payment of the course and registration fees.

CAVILAM - Alliance Française declines all responsibility for minors under 18 years of age (except for the Junior Programme). A parental authorisation, duly completed and signed must be returned with the enrolment form.

Minors under 18 years of age (except for the Junior programme) are systematically accommodated in host families, on a half-board basis.

Enrolment fee for all on-site courses: 95 €.

PAYMENT OF COURSES

The course and enrolment fees are due at the time of enrolment, in one installment. Payment by credit card (VISA, JCB, MASTERCARD or AMERICAN EXPRESS) can be done online at boutique.cavilam.com (secure payment) or by completing the direct debit form.

Payment by bank transfer (in euros), only possible through the enrolment form, must be done to the account of CAVILAM - Alliance Française:

- IBAN: FR76 1871 5002 0008 0024 9232 010
- BIC: CEPAFRPP871
- Bank: CAISSE D'EPARGNE D'AUVERGNE ET DU LIMOUSIN
ECO SOCIALE ALLIER PDD
63 rue Montlosier - F-63961 Clermont-Ferrand Cedex 9 - France

Bank fees are to be paid by the student.

CONFIRMATION

Upon reception of the full payment of the course and enrolment fee, you will receive by email (or by post on request):

- A paid invoice.
 - A certificate of enrolment showing dates of the training course.
 - A certificate of accommodation with details of the chosen accommodation.
- These documents may be requested for your visa application at the French Consulate. For short stays (less than 3 months), apply for a tourist visa.

ARRIVAL AND DEPARTURE

Regardless of the chosen accommodation option, please arrange your arrival on the Sunday afternoon before the beginning of the courses and your departure on the Saturday morning after the end of the courses.

Students are requested to inform us about their time and place of arrival as soon as possible to organise their welcoming.

INSURANCE

Each student is responsible for taking out their own insurance in accordance with the legislation of their country, covering illness, loss of money, valuables or luggage, theft, interruption of the course for personal or health reasons, and civil liability.

POSTPONEMENT AND CANCELLATION

Notice of any postponement or cancellation must be sent in writing to CAVILAM - Alliance Française.

In the event of postponement by the student, the following fees will be charged:

- Postponement 10 days or more before the first day of the course: 95 €
- Postponement less than 10 days before the first day of the course: 95 € + cost of a one-week training programme.
- Postponement starting Friday afternoon (4:00 PM, Paris Time, UTC+2) prior to the first day of the course or once it has started: all course and enrolment fee.

In the event of cancellation by the student, the following fees will be charged:

- Cancellation 10 days or more before the first day of the course: 190 €
- Cancellation less than 10 days before the first day of the course: 190 € + cost of a one-week training programme.
- Cancellation starting Friday afternoon (4:00 PM, Paris Time, UTC+2) prior to the first day of the course or once it has started: all course and enrolment fee.

CAVILAM - Alliance Française reserves the right to cancel courses which do not obtain a sufficient number of enrolments. Should this happen, you will receive a full refund of the paid amount.

CHANGES

Any change of any kind (programme, duration or accommodation) before or during the course will incur an administration fee of 95 €.

INTERRUPTION / ABSENTEEISM

In case of early departure or interruption of your stay, no refund will be processed. Without prior approval from CAVILAM - Alliance Française, no reimbursement, compensation or postponement shall be made in regards to student absences (hours, days, class periods).

INTERNAL REGULATIONS

If a student's behaviour is liable to have a disruptive effect on the classes or other activities provided (courses, accommodation, cultural activities) or to be damaging to the reputation of CAVILAM - Alliance Française, the student in question will be immediately expelled without prior notice and will not be entitled to a refund of the paid fees.

IMAGE RIGHTS

Unless otherwise stated by the participant at the time of enrolment, CAVILAM - Alliance Française may take photos or videos of students and use them for communication and marketing purposes.

CLAIM

Any claim should be addressed in a detailed letter to CAVILAM - Alliance Française, who undertakes to give the issue its full attention. In the event of litigation, the case will be submitted to the law courts of Cusset.

CONTACT US

info@cavilam.com